

# TIRE PROS®

Love the drive

# Service Protection Plan

Honored At Over 50,000 Locations in the U.S. and Canada!

Now includes Roadside Assistance available in the U.S. and Canada!

## What is Covered by this Warranty

All the warranted coverage shall be applied based on either time (ie. 6 months) or mileage (ie. 6,000 miles) whichever comes first.\*

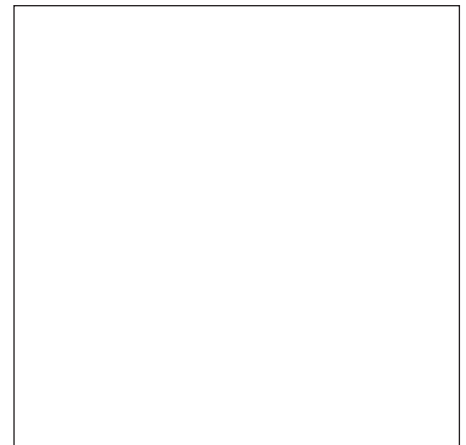
SERVICE PARTS AND LABOR	COMMERCIAL WARRANTY DURATION	RETAIL WARRANTY DURATION*
Brake System, including ABS**	12 Months or 12,000 Miles	24 Months or 24,000 Miles
Steering/suspension system**	12 Months or 12,000 Miles	24 Months or 24,000 Miles
Wheel bearings, CV joints/U--joints and driveshafts**	12 Months or 12,000 Miles	24 Months or 24,000 Miles
Exhaust System**	12 Months or 12,000 Miles	24 Months or 24,000 Miles
Ignition system, including modules and sensors**	12 Months or 12,000 Miles	24 Months or 24,000 Miles
Fuel System**	12 Months or 12,000 Miles	24 Months or 24,000 Miles
Electrical system, including the starting and charging systems**	12 Months or 12,000 Miles	24 Months or 24,000 Miles
Air Conditioning, heating and climate control systems**	12 Months or 12,000 Miles	24 Months or 24,000 Miles
Engine Cooling System**	12 Months or 12,000 Miles	24 Months or 24,000 Miles
Alignments and Wheel Balance	6 Months or 6,000 Miles	6 Months or 6,000 Miles

\*Auto and Light Truck only. Not all dealers perform all services.

Other exclusions may apply. See reverse side for details.

\*\*Includes component gaskets and seals.

## Dealer Stamp



For Warranty Service or Roadside Assistance

1-800-351-8432

A260611V2

# TIRE PROS®

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ROADSIDE ASSISTANCE CARD

Reimbursement only – customer must pay at time of service

The eligible services are described below:

- Towing** – Your vehicle will be towed to the nearest qualified repair facility or the repair facility of your choice.
- Lock Out Service** – Assistance will be provided in unlocking your vehicle when keys are lost or locked inside.
- Flat Tire Changing Assistance** – Assistance will be provided for the installation of your useable spare tire.
- Fuel, Oil, Fluid and Water Delivery Service** – An emergency supply of gasoline (where permitted), oil, fluid and water will be delivered to your vehicle. You must pay for the costs of the actual fluids delivered.
- Jump Start** – The service provider will jump start your vehicle in the event your battery becomes discharged.

Call 1-800-351-8432 for roadside assistance.

Service secured through any other valid service provider is also eligible for reimbursement under the plan. Roadside Assistance is available 24/7, 365 days a year. Service is available in the U.S. and Canada

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# For Service Warranty or Roadside Assistance Call 800-351-8432

## WHO MAKES THIS WARRANTY

This limited warranty is extended only to you, the original purchaser, and not to anyone who may purchase your vehicle from you during the term of the warranty. This limited warranty is made by the authorized Tire Pros Repair Facility ("Facility") who is so named on the original repair invoice and performed the service/repairs on your vehicle. This warranty may be honored by other authorized Tire Pros Facilities, or other authorized non-participating facilities anywhere in the United States. This warranty is not a warranty of American Tire Distributors, Inc., or Automotive Business Solutions, their affiliates, subsidiaries, their employees or member companies. Automotive Business Solutions Inc. serves as the administrator only.

## HOW TO OBTAIN WARRANTY SERVICE

You must keep a copy of the original repair invoice and present it when seeking service under this warranty. If you are less than 10 miles away from the original repair Facility, you must return your vehicle to that Facility for any warranty repairs. If you are more than 10 miles from the original Facility, call the Warranty Administrator prior to any warranty repair work being performed, at 800-351-8432, from 8:00 a.m. to 8:00 p.m. Monday through Friday EST, Saturday from 9:00 a.m. to 6:00 p.m., excluding holidays. The Administrator will provide to you the nearest participating facility. If it is after hours or there are no participating locations in your area, you may take your vehicle to a non-participating repair facility in your area. If the non-participating repair facility will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice (or legible copy) and subsequent warranty repair invoice (or legible copy) to the Administrator for review, within 90 days of the date of repair.

## WARRANTY AGREEMENT • ALL SERVICES FOR RETAIL CUSTOMERS

The Tire Pros Facility warrants that the repairs and services performed at their location will be free from defects in workmanship and materials for 24 months or 24,000 miles of use (unless otherwise noted), whichever comes first, measured from the date of the first repair and the odometer reading shown on the original invoice. This warranty is for retail customers servicing their non-commercial passenger and LT vehicles up to and including 1 ton rated light trucks, i.e. Ford F350. This warranty is conditioned on the vehicle being subjected only to normal, non-commercial use, and receiving reasonable and necessary maintenance during the warranty period. Abuse, misuse, negligence and vandalism void all warranties. If there is a defect in either materials or workmanship within the warranty period, the Tire Pros Facility has the option to perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you, or refund the entire charge for the warranted repairs, minus any previous refunds. Warranty repair costs shall in no case exceed the costs of the original repair or service. If your vehicle is inoperable and you are more than 10 miles from the original Facility, you may be eligible for Rental Car benefits if your vehicle cannot be repaired the same day due to circumstances beyond your control. The maximum benefit would be for 2 days at a maximum of \$40.00 per day, as determined by the administrator. A buyer of covered products or services has the right to have warranty service performed during the warranty period. The warranty period will be extended for the number of whole days that the vehicle has been out of the buyer's hands for warranty repairs.

## WARRANTY AGREEMENT • ALL SERVICES FOR COMMERCIAL CUSTOMERS

The Tire Pros Facility warrants that the repairs and services performed at their location will be free from defects in workmanship and materials for 12 months or 12,000 miles of use (unless otherwise noted), whichever comes first, measured from the date of the first repair and the odometer reading shown on the original invoice. This warranty is for commercial customers servicing their commercial vehicles up to 19,500 lbs. GVWR (i.e., Class 5 and below). This warranty is conditioned on the vehicle being subjected only to normal use and receiving reasonable and necessary maintenance during the warranty period. Abuse, misuse, negligence and vandalism void all warranties. If there is a defect in either materials or workmanship within the warranty period, the Tire Pros Facility has the option to perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you, or refund the entire charge for the warranted repairs, minus any previous refunds. Warranty repair costs shall in no case exceed the costs of the original repair or service. A buyer of covered products or services has the right to have warranty service performed during the warranty period. The warranty period will be extended for the number of whole days that the vehicle has been out of the buyer's hands for warranty repairs.

## WHAT IS NOT COVERED BY THIS WARRANTY

You must pay for any non-warranty service you order to be performed at the same time as any warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, and alteration or "tampering with" (by other than the Facility or Facility employees). The Facilities employees and/or agents do not have authority to modify the terms of this warranty, nor to make any promises in addition to those contained within this warranty. THIS WARRANTY DOES NOT IN ANY WAY INCLUDE INCIDENTAL OR CONSEQUENTIAL DAMAGES (additional expenses which you may incur as the result of faulty repair or service). Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

## REPAIRS AND SERVICES EXCLUDED FROM THIS WARRANTY

This warranty does not cover repair(s) or service(s) except as listed in the section, "What is Covered by this Warranty," even though the Facility may offer other services. Specifically excluded are: engine, transmission, clutch, differential repairs or assembly replacement of the same. Also excluded are auto body, paint, molding, glass repairs, tires, batteries and used parts.

## \$250 PROMISE

The \$250 Promise applies to any valid Tire Pros retail warranty claims in which the covered vehicle becomes disabled or is rendered undrivable as a result of a condition covered under the warranty. In the event that a covered vehicle becomes disabled and Tire Pros cannot refer the warranty holder to a location less than 25 miles from the location of the disabled vehicle, the warranty holder will be awarded a payment by check (please allow 4-6 weeks for delivery) of \$250, provided all claims guidelines, as detailed below, are followed.

- In order for a \$250 Promise claim to be honored, the claim must be made and approved at the time as a valid Tire Pros warranty claim is approved.
- Original warranty holder must complete a claim form and supply all supporting documentation within 30 days of the date of claim.

See Tire Pros dealer for details and claim form.

**Submit Warranty Claim Documents to:  
Warranty Claim Administrator, P.O. BOX 33535, Denver, CO 80233**

**Always visit [www.tirepros.com](http://www.tirepros.com) for exclusive offers.**

Your Roadside Assistance Benefit begins on the date identified on your original paid invoice from the participating facility and continues for a period of one year. This benefit is available only to you, the original purchaser as identified on the original invoice and is not transferable. Immediate family members may use Roadside Assistance if they are driving the covered vehicle. Coverage is strictly limited to the specific vehicle identified on the original invoice and is eligible for roadside services up to a maximum of 3 occurrences at \$100.00 per occurrence.

### Exclusions:

This benefit applies only to motorized retail and commercial Passenger and Light Truck vehicles up to and including one ton; i.e. Ford F-350. It specifically excludes trailers, retail and commercial vehicles with a manufacturer's load rating capacity greater than one ton, motorcycles and recreational vehicles. Any vehicle used for farm, ranch, agriculture, or off-road use are excluded.

**To file a reimbursement claim** you must submit the following information within sixty (60) days of the date of service:

1. A photocopy of the original invoice identifying the participating repair center and the services performed. The invoice must identify the year, make and model of your vehicle.
2. Your complete name, address, and telephone number.
3. A photocopy of the paid invoice for roadside service from a valid auto service provider. This paid invoice must detail the name address, and telephone number of the service provider. It must also identify the specific vehicle receiving the service.

Submit the documentation to:

Roadside Assistance Reimbursement  
P.O. Box 33535  
Denver, CO 80233

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